

# RMA & OFMA ENCRYPTED COMMUNICATION FOR PCU, ERED, & OFMA PORTAL

Subject

Topic Code      State      A \_ \_ \_      Date      Free for all!

Code	Description
ENR	Enrollment (Example: urgent enrollments)
EDC	Enrollee Data Change (address, A#, early term, etc.)
CLA	Claims
PRO	Provider
SCA	Single Case Agreements
CLC	Clinical (created for Jessica Scott)
PC	Pre-certification
eRED	All thing eRED
PORT	PCU Portal
UA	UA
INV	Invoice
REP	Reports (monthly reports)

- AK
- KY
- KS
- ME
- MO
- NV
- TN
- TX
- MI
- AZ

Multi  
Or none

Last  
3 digits

mmddyy  
071018

- Examples:
- Appealed to Not Approved
  - Change of address
  - Pregnancy Claim
  - Medicaid
  - Rx issue
  - Client Bill
  - Vision

**EXAMPLES:**  
 CLA TX A123 071018 - Pregnancy Claim  
 EDC TX A222 061418 - Change of address  
 ENR TX A1234 060518 - Chicago case  
 eRED TX A987 080118 - Uploading Issues

When you reply to say "Thank you", please *remove* the encryption.