

ORR-FUNDED MEDICAL ASSISTANCE (OFMA)

SUPPORT SERVICES



Non-Emergency Medical Transportation Service

Transportation is available 7 days a week as part of your OFMA health benefits. These rides can take you to and from your doctor, the hospital, and other medical appointments. These services are arranged by the U.S. Committee for Refugees and Immigrants (USCRI). When you ask, USCRI can arrange **FREE transportation** for you!

This transportation is only for medical appointments and to pick up prescription medications. **Please call 911 for emergencies.**



Language Interpretation Services

If your doctor does not provide an interpreter, **USCRI can arrange language interpreting services for your medical appointments** when you ask. You are eligible for **FREE** interpreting services for your medical appointments. These services are arranged by USCRI. You will not be responsible for any fees.

You can ask for an interpreter and/or transportation by calling USCRI at:

CALL: 1-800-688-7338

**If you do not speak English, tell us what language you would like to speak in and we will connect an interpreter to the call.*

Your Unaccompanied Refugee Minor (URM) agency can also assist you with arranging these services. Language Interpretation Services and/or Non-Emergency Medical Transportation should be requested **at least 3 business days before your appointment**. USCRI's office hours are Monday-Friday, 8AM-4PM EST.

